



FOR IMMEDIATE RELEASE

MITEM and Staffware Partner to Accelerate the Delivery of End-to-End Business Process Management

Joint software solution combines process integration with broad legacy connectivity

MENLO PARK, CA and MAIDENHEAD, UK – December 20, 2002 - MITEM Corporation, a leading provider of legacy integration software and eBusiness solutions and Staffware plc, the founder and global leader of Business Process Management, today announced they have entered into a joint marketing agreement. Organizations that adopt the MITEM/Staffware platform will enable business process integration and automation across their enterprise, including the composition and orchestration of enterprise-class web services.

The Staffware Process Suite provides a complete set of tools to transform and streamline the processes and tasks of an enterprise. MitemView is the industry's proven solution for creating real-time programmatic interfaces to myriad legacy systems in a non-invasive way. Together the products represent a best-of-breed solution that will allow organizations to reduce their operational expenses and become more agile for the future.

"With so many industries facing a squeeze on their operating margins, it has never been more important to reduce costs and extract value from existing systems and processes," states Martin Fincham, vice president of marketing for MITEM. "The real-time enterprise concept is driving market demand for integration software that supports rich human interaction and deep application connectivity. MITEM and Staffware are well positioned to deliver superior BPM solutions."

"The ability to combine real-time legacy application integration with automated business process execution and management delivers tangible business benefits," said Jon Pyke, Staffware's Chief Technology Officer, "MITEM's proven technology enables us to extend our existing integration capabilities with a universal adapter that extends the life and usefulness of legacy applications."

Legacy applications running on mainframe and midrange systems are a formidable barrier to true enterprise-wide business process integration. MITEM estimates that there are more than 300,000 custom applications isolated on the other side of this divide. These systems rarely have documented or open interfaces, making them painfully difficult to

integrate. Systems are not being retired at the pace previously thought, so finding a fast and effective way to integrate and extend them has become the more practical strategy.

“BPM is redefining the way we construct systems to drive process efficiencies. New business flows invariably need to trigger existing transactions at execution time.” said Jim Sinur, vice president and research area director with research firm Gartner Inc. “In today's economy, end-to-end rules powered BPM functionality is absolutely essential for enabling agility and flexibility. BPM, a rules engine and integration software together help realize Gartner's concept of the real-time enterprise.”

About Staffware Plc

With over 1.5 million licensed users globally, Staffware has built an unrivalled reputation on the strength of its products and on its commitment to its customers. Staffware employs around 350 people worldwide with offices in 16 countries, supported by a global network of partners, covering all major business centers of the world. Staffware has grown organically, ten-fold in the last 6 years.

Staffware is the founder and global leader of Business Process Management and has delivered world class technology and solutions for more than 15 years to over 5,000 customers in the general commercial, insurance, banking, telecommunications, utilities and government sectors. Staffware customers have achieved substantial cost-savings and operational efficiencies through the rapid implementation of Staffware based applications that have been designed to their exact requirements.

Staffware's award winning Process Suite provides a complete set of tools to transform and streamline internal processes and tasks of an organisation. Available on a wide range of technology platforms with unrivalled interoperability, Staffware technology also facilitates the effective integration and automation of an organization's internal operations with those of its trading partners, customers, suppliers and intermediaries. The Staffware Process Suite provides market leading BPM and CRM technologies as a foundation for improvements in organizational productivity; adherence to statutory, industry and management regulations; increased levels of customer service and greater competitive advantage.

In a recent test carried out on the iProcess Engine component of the Staffware Process Suite, Doculabs Inc. independently verified its performance capabilities in terms of massive volume transaction throughput, very large user populations supported and embedded resilience, declaring that the Staffware Process Suite has defined new standards for people-to-people; systems-to-systems and people-to-systems BPM.

About MITEM[®]

Established in 1985, MITEM is a provider of legacy integration software and e-Business solutions for Global 2000 companies and government entities. MITEM's signature

product, MitemView, integrates differently designed systems to share critical data and automates business processes. MITEM software has been deployed in diverse industries including public utilities, financial services, manufacturing, health care, education and government. MITEM's global customer base includes: GE/ERC, Harley-Davidson, Con Edison, London Electricity, American Electric Power, Bayer, Swiss Life, LL Bean, Lockheed Martin, CalPERS, United States Postal Service and the US Navy.
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